



**UNITED STATES BANKRUPTCY COURT  
EASTERN DISTRICT OF TENNESSEE**

**VACANCY ANNOUNCEMENT**

**NUMBER 2025-003**

**OPEN TO ALL APPLICANTS**

POSITION TITLE: Case Administrator

OPENING DATE: 2/14/2025

LOCATION: Knoxville, TN

CLOSING DATE: 3/7/2025

CLASSIFICATION LEVEL: CL 24 (See Qualification Standard below)  
(PROMOTION POTENTIAL TO CL25 WITHOUT FURTHER COMPETITION)

NUMBER OF POSITIONS AVAILABLE: ONE

STARTING SALARY RANGE: (CL24) \$44,259 - \$71,932

Note: Visit [www.tneb.uscourts.gov/employment](http://www.tneb.uscourts.gov/employment) for complete information

---

**POSITION OVERVIEW**

The Clerk's Office for the United States Bankruptcy Court for the Eastern District of Tennessee is seeking a highly motivated, very organized, detail oriented, customer and team focused individual for a full-time Case Administrator position in the Knoxville divisional office. A Case Administrator provides assistance in the area of operations by providing support to all judicial officers, the clerk of court, court staff, the bar and the public. The court uses a Case Management (CM) system with an integrated Electronic Case Filing (ECF) component, that allows, accepts, and routes remote filings via internet access to electronic court files.

**MAJOR DUTIES**

- Receive and perform quality control on a wide range of pleadings, documents and correspondence for accuracy and completeness to determine conformity with appropriate rules, practices and court requirements;
- Collect and receipt fees in accordance with internal control procedures;
- Monitor the electronic collection of filing fees;
- Ensure court orders and notices of hearing are served in a timely manner on the proper parties and enter on the docket;
- Audit cases ready for discharge and/or closing for compliance with all applicable rules and procedures;
- Copy court documents; respond to inquiries concerning legal process and case information;
- Act as liaison between the court, counsel, litigants, the public and court-related agencies;
- Furnish information to a wide variety of people within and outside the court;
- Telephone coverage;
- Limited travel to the other offices in the district is required; and
- Other general duties as assigned.

**QUALIFICATION STANDARD**

To qualify for the position of Case Administrator at the CL 24 grade, candidate must be a high school graduate or equivalent and possess two years of general and one-year specialized experience. General experience is defined as responsible clerical experience which demonstrates a knowledge of office clerical practices such as typing, filing, telephone usage, and record keeping. Specialized experience includes progressively responsible clerical or administrative experience requiring the regular and recurring application of clerical procedures that demonstrate the ability to apply a body of rules, regulations, directives, or laws and involves the routine use of specialized terminology and automated software and equipment for word processing, data entry or report generation.

## EDUCATIONAL SUBSTITUTIONS

Education above the high school level may be substituted for required general experience on the basis of one academic year equals one year of general experience. Education may not be substituted for specialized experience because the position requires hands-on experience to be credited as specialized experience.

## COURT PREFERRED SKILLS

- Judiciary Case Management and/or Electronic Case Filing (CM/ECF) experience; and
- Working knowledge of court/legal terminology.

## STARTING SALARY:

This is a full time, Court Personnel System position with salary commensurate with experience and qualifications within the range of CL Grade 24 (Step 1 \$44,259 to Step 61 \$71,932). First-time hires to the federal government typically start at the Step 1 beginning salary in the range for their respective grade level. The Court Personnel System is divided into a developmental range (Steps 1-24) and a full performance range (Steps 25-61). Salary and promotion eligibility guidelines established by the Administrative Office of the United States Courts govern progression and accompanying salary increases within each range for the duration of one's judiciary employment.

## BENEFITS

- Eleven paid holidays a year;
  - Paid annual leave in the amount of 13 days annually (increases after 3 years of federal service);
  - Paid sick leave in the amount of 13 days annually;
  - Retirement benefits (employee contributes 4.4% government contributes 11.9%);
  - Thrift Savings Plan including investment options and matching benefits;
  - Optional participation in a choice of subsidized Federal Employee Health Benefit Plans with pretax deductions;
  - Optional participation in Federal Employees Group Life Insurance; and
  - Optional participation in a flexible spending pretax program for dependent care and medical care.
- See <https://www.uscourts.gov/careers/benefits> for details.

## INFORMATION FOR APPLICANTS

This position is a full time, permanent appointment. Employees of the United States Bankruptcy Court are excepted appointments and serve at the pleasure of the Court; they are not included in the government competitive service classification system. The United States Bankruptcy Court is part of the Judicial Branch of the United States Government. Court employees are considered at-will and can be terminated with or without cause by the court. Applicants must be U.S. citizens or eligible to work in the United States. Direct deposit of pay is mandatory as well as participation in the Federal Employees Retirement System. As a condition of employment, an FBI Background Check is required. The U.S. Courts require employees to adhere to a Code of Ethics and Conduct which is available to applicants for review upon request.

To apply for this position, submit the following items in a single pdf document to [hr-usbc@tneb.uscourts.gov](mailto:hr-usbc@tneb.uscourts.gov) indicating in the subject line the vacancy announcement number:

- (1) cover letter which addresses the applicant's qualifications, skills, and experience;
- (2) resume, including a list of professional references; and
- (3) Federal Judicial Branch Application for Employment ([AO78](#)) which can be found on the court's website ([www.tneb.uscourts.gov/employment](http://www.tneb.uscourts.gov/employment)) or U.S Courts.gov career page.

Applicants selected for interviews must travel at their own expense or be interviewed via telephone and/or video conference. Relocation expenses are not available. The United States Bankruptcy Court reserves the right to amend the conditions of this vacancy announcement or to withdraw the announcement at any time without prior written or other notice. The Court will only communicate with those qualified applicants selected for an interview.

\*\*\*\*\*AN EQUAL OPPORTUNITY EMPLOYER\*\*\*\*\*